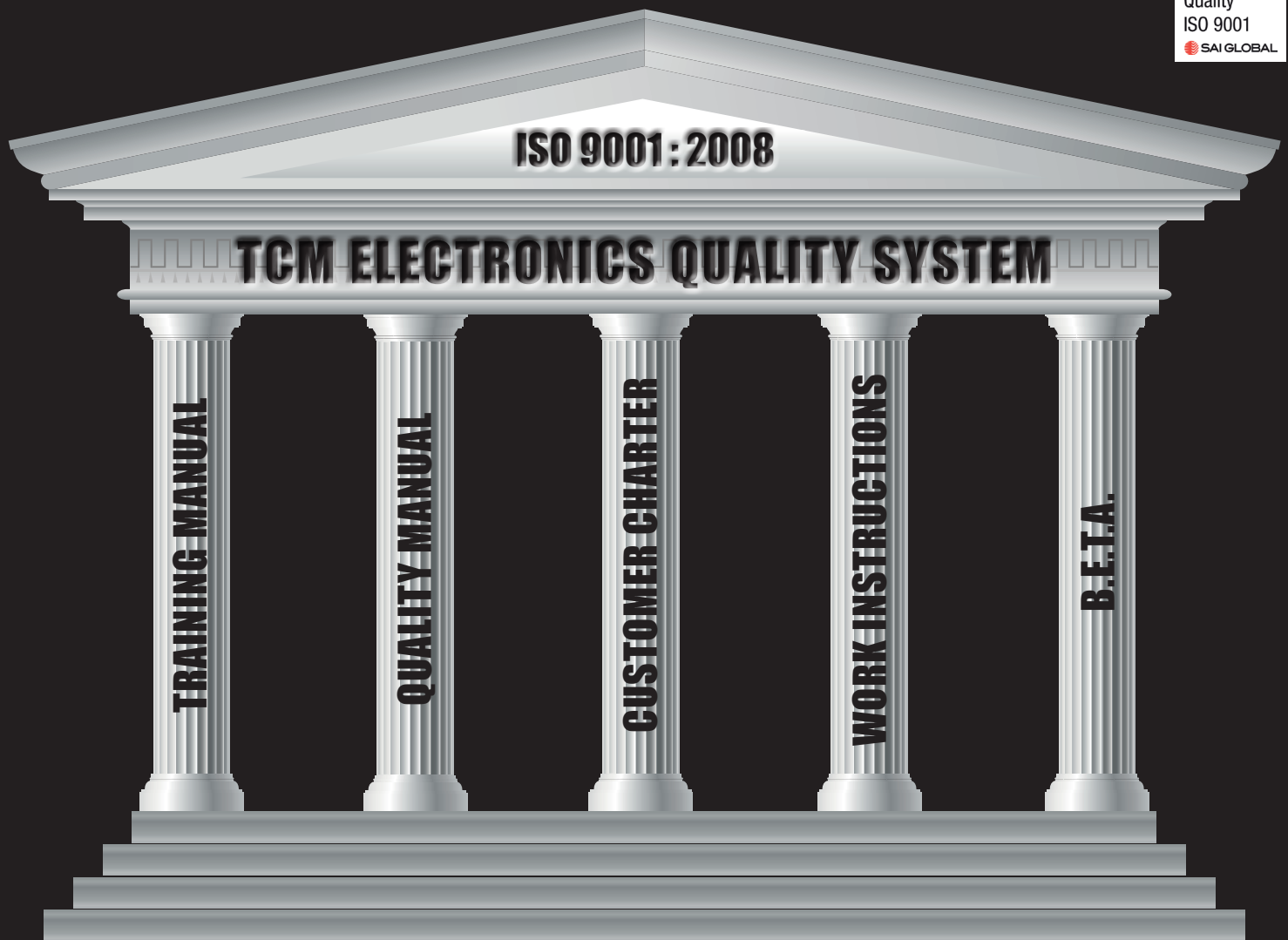




# TCM ELECTRONICS

TIME CRITICAL MANUFACTURING

## Supported by a solid foundation.



The TCM quality system is supported by a solid foundation. More importantly, our quality system **is our system** that we use every day to run our business – not something we have bolted on afterwards to achieve accreditation.

Our **customer charter** and **commitments document** sets the tone for our quality system and provides direction. Our **ISO 9001:2008 Quality Manual** ensures all the relevant criteria is addressed while our two training manuals (TCM Training Manual & B.E.T.A Basic Electronics Training Accreditation) ensure our staff are up to the task. Finally, our comprehensive Work Instructions Manual details in every way how to deliver the quality objectives.

The end result is a quality system that is robust, fully integrated, consistent and flexible to meet the varying requirements of customers.