



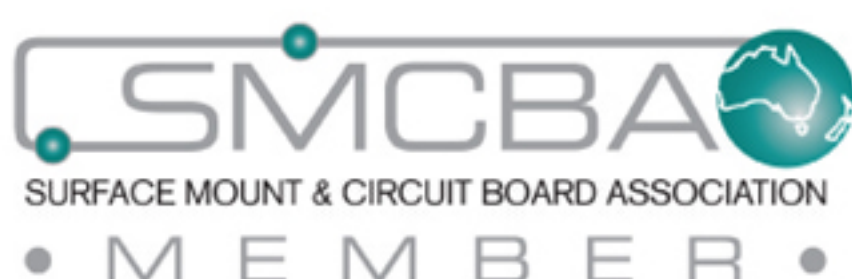
TCM ELECTRONICS

TIME CRITICAL MANUFACTURING

TCM eNews

October 2014

Outsource with Confidence!



TCM Member of SMCBA

TCM is proudly an Australian owned and operated electronics procurement and manufacturing company. In accordance with our ISO9001 quality system, we only purchase from our certified list of approved suppliers. In addition, we also guarantee that all manufacturing, final assembly and testing is carried out under our direct control at our Adelaide factory. As part of our commitment to support and encourage manufacturing in Australia, TCM became a member of the Surface Mount & Circuit Board Association. By networking in this manner, TCM gains access to the latest information on equipment and manufacturing practices whilst being able to provide feedback on trends and experiences back to the association for the benefit of all members.

TCM Electronics prides itself on providing the best **'value for money'** contract manufacturing service in the marketplace. We do this by providing a known and consistent service, competitively priced materials and high quality manufacturing. By focussing on quality, personalised service and an unparalleled level of flexibility, we consistently meet, and exceed, our customers' expectations.

A point we like to highlight at TCM is that our quality system *is* our system that we use every day. Our highly trained Account Managers follow detailed work instructions to progress your order every step of the way through our whole manufacturing process - from quoting to procurement through to stores and onto production and then shipping. At any time your dedicated Account Manager will know exactly what stage your order is at. Your dedicated Account Manager builds a very in-depth knowledge of your products and processes and is able to suggest many tailored solutions that will be unique for your company. Through our 'work plans' option, these unique requirements can be documented into our quality system to provide an unparalleled level of personalised service.

In addition to customised service options, as TCM has full control of our own manufacturing right here in Adelaide, we are able to react very quickly to varying demands – whether schedules need to be pulled forward or pushed out we will be able to respond very quickly with accurate answers.

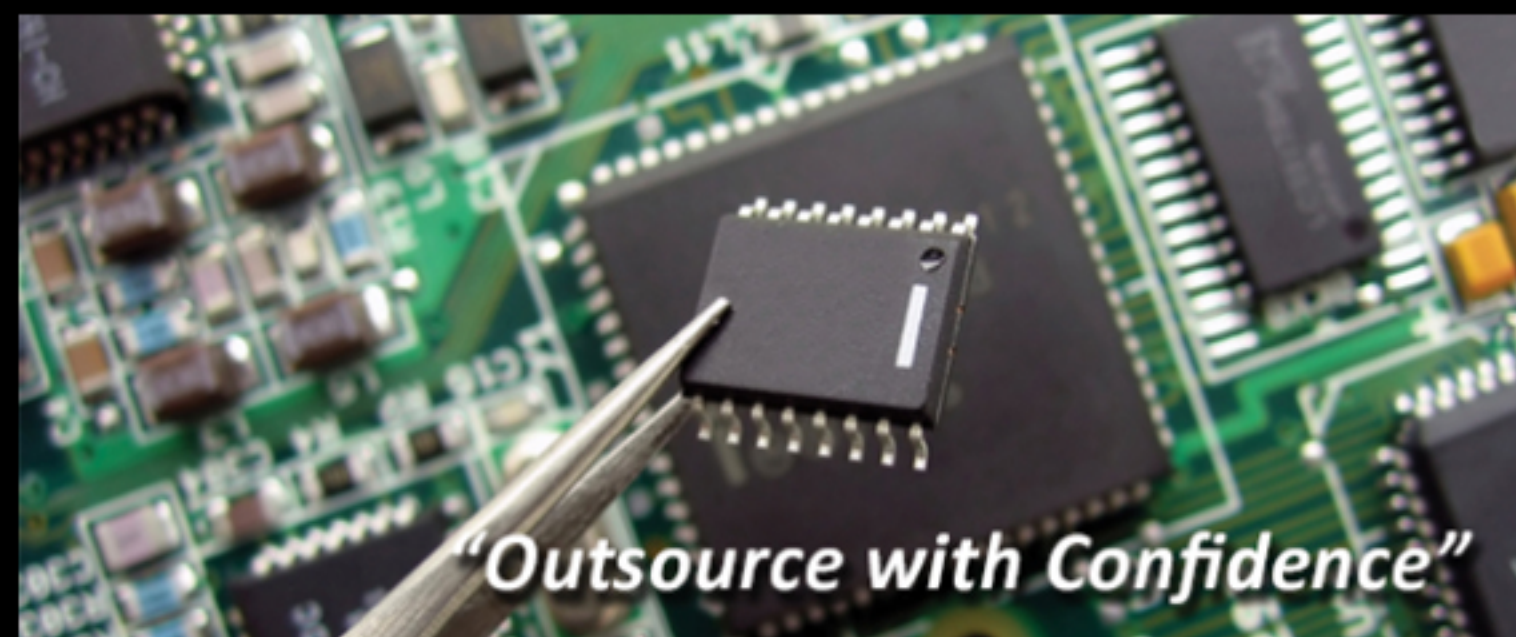
Christmas Closure

At this stage TCM has scheduled a Christmas shut down period from 12pm Friday 19th December 2014 to Monday 12th January 2015 (inclusive), however if you still anticipate production requirements over that period, or soon after, then please advise your TCM representative and we can work with you to achieve your targets. Remember, we're more than happy to schedule and hold product for you to ensure deadlines are met.

Talk to your TCM representative today about your Christmas and New Year requirements!

Live Order Status Reporting - DropBox

Are you using TCM's 24/7 live status reporting. The latest information on order status, expected ship dates is available to all clients. TCM's order status report gives a detailed overview of all orders running on the system at that point in time. It clearly defines confirmed delivery dates, any notations or comments between TCM and our customers along with shipping consignment number.



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