



TCM ELECTRONICS

TIME CRITICAL MANUFACTURING

TCM eNews

Outsource with Confidence!

**Component Procurement . Full PCBA Turnkey .
Bare PCBs . Contract Manufacturing . PCBA testing .
Overlays . Membrane Keypads . Programming . Machining
. Conformal Coating . PCB Design . Potting . PCB Cleaning
. Fast Turn Proto-types . Final Assembly . Cables .**

As you know, TCM customers can **select** their preferred level of out-sourcing – whether its full turn-key solutions, part procurement or assembly only.

Call us today to find out more about our full range of services!

Making Contact!

As part of our Customer Charter, we ensure that you have an allocated Account Manager to look after all your enquires from start to finish.

This provides you with consistency and enables your TCM representative to gain a deeper under of your total requirements. To avoid any

delays while your Account Manager is away, we have set up a central sales email address that you can use if you get an out of office response from your Account Manager:

sales@tcmelectronics.com.au

This email address is always monitored during business hours so your enquiry will be handled straight away.

We also have general emails for our accounts and stores that are also monitored:

accounts@tcmelectronics.com.au

stores@tcmelectronics.com.au

Please contact me directly if you have any queries about preferred methods of communication or response time frames.



sales@tcmelectronics.com.au

accounts@tcmelectronics.com.au

stores@tcmelectronics.com.au

ISO 9001:2008 Audit Review



Quality

ISO 9001

SAI GLOBAL

Its audit time again! As part of our Quality System we hold two internal audits each year and one external audit. We will have a two day internal audit this week where we have maximum participation with all employees taking part.

In addition to this, we also have several customer audits that take place throughout the year to satisfy their traceability requirements for the industries they operate in.

Freight

Do you have a preferred freight carrier? If not then we can recommend our preferred carrier, Cope Sensitive Freight. For many years they have provided TCM with reasonable rates and a consistently reliable service. Most transit times from Adelaide are between 1 -2 days, with Perth and North Qld up to 3 days. Irrespective of how many boxes, or the weight of your shipment, TCM will only charge one flat fee of \$25.00 for interstate deliveries. For Adelaide customers even cheaper freight options are available.



But of course, if you do have your own carrier we are more than happy to use them!

Conformal Coating / Potting

Were you aware if your assemblies require conformal coating through spray, brush, epoxy or rubber, TCM can look after this for you. Many of our clients use this service with our custom spray booth built specific for this requirement. TCM is also able to co-ordinate the potting of assembled PCB's or bare components including selected areas of the board once loaded.

Parts Procurement

Just remember that if you do want to assemble your products in-house then TCM can 'kit up' your component bill of materials. We started business in 1992 doing just that so our expertise in this area is unparalleled! All production materials can be included - not just the electronic components. Once we have all your information in our system it will be professionally managed from start finish by our unique MRP system – including traceability and end of life management!



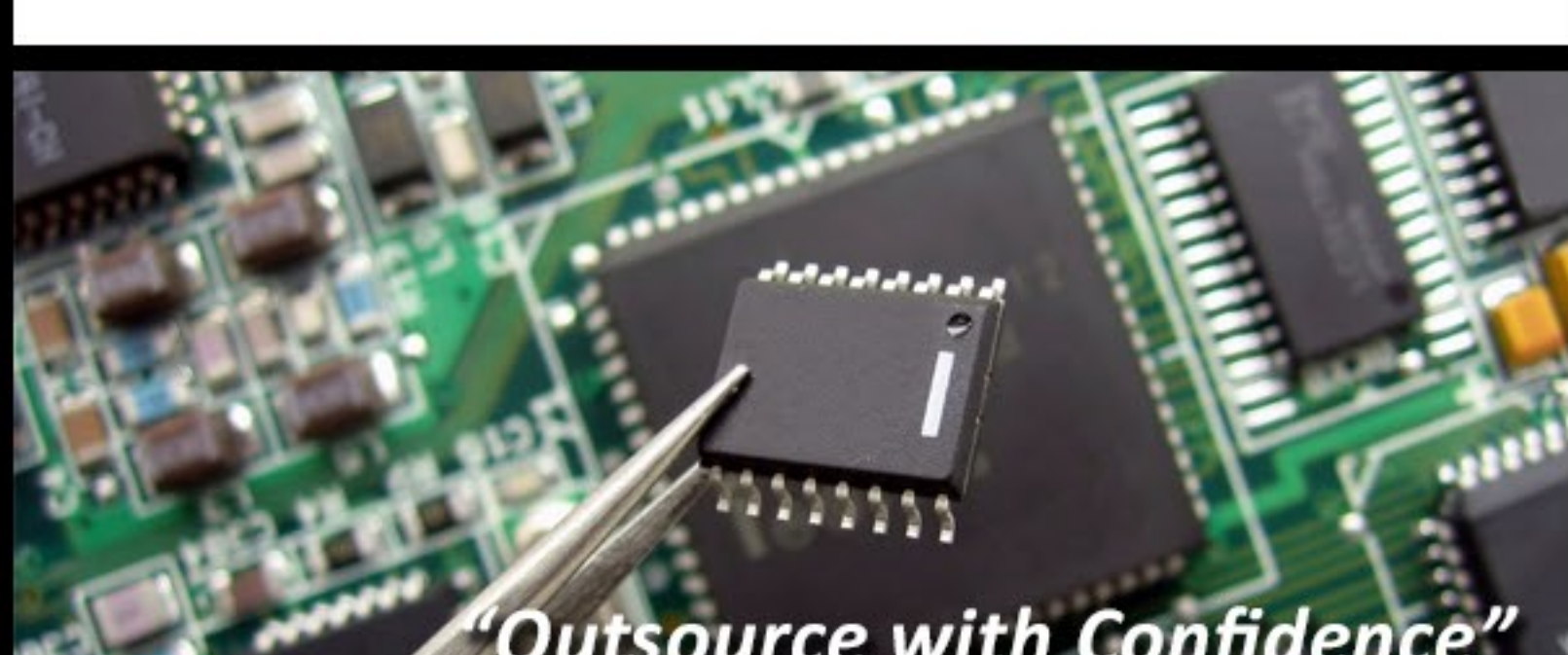
CNC Machining

Our in-house metal and plastic fabrication workshop can offer a range of services with fully equipped precision machining, including 2 x CNC mills with automatic tool changes and a fourth axis. Also a CNC lathe including an 8 station automatic tool changer. We can perform a range

of machining from simple drilling of heat sinks, to complex machining bezels and operations of enclosures with materials ranging from plastics, aluminium, copper, brass and steel. Our workshop is geared to the electronics industry with full awareness of component types, their vulnerability to static charge and contamination from machining swarf.

We can work from abstract concepts, samples, official drawings or files and can also provide the design service including full drawings if needed.

Send through your files today to sales@tcmelectronics.com.au for TCM to provide a quotation on your machining requirements.



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